

SECTION 3: CUSTOMER INFORMATION

Agents will only have access to information on vehicles titled in Wisconsin.

e-MV Agent Lien transactions all involve Wisconsin titles. Customers with a Wisconsin title already exist on the DMV database, so their information is preloaded when you enter a valid personal identifier.

When running a vehicle inquiry, owner information will only be displayed if the correct **Driver's License number (DID)**, **Federal Employer Identification number (FEIN)**, or **Social Security number (SSN)** is entered.

?

VIN

OR

Plate Type

Owner DID #

OR

SSN

OR (for non-individual)

FEIN #

Lessee DID #

OR

SSN

OR (for non-individual)

FEIN #

NextCancel

If no customer identifier is entered, only the vehicle information is displayed:

VIN	1FAFBP40A2JF136090	Year	1988
Title Number	08210A0030011	Last Title Date	07-28-2008
Vehicle Type	AUTO	Previously titled in	MN
Vehicle Make	FORD	Plate	884MYK
		Type	AUT
		Reg Type	AUT
Body Style	2D	Color	WHITE
Odometer Reading	0	Odometer Reading Date	
Odometer Status	EXEMPT		
Reg Exp Date	06-26-2009	Reg Period	ANNUAL
Status	VALID	Reason	NOT APPLICABLE
Existing Brands	None		
Existing Lien Holder/s	AMERICAN NATIONAL BANK - 1234 SAMPLE LN , FRIENDSHIP, 53934 AMERICAN NATIONAL BANK - 1234 SAMPLE LN , FRIENDSHIP, 53934		

OK

When an identifier is added, the owner information becomes available:

Odometer Status	<input type="text" value="EXEMPT"/>	Reg Exp Date	<input type="text" value="06-26-2009"/>	Reg Period	<input type="text" value="ANNUAL"/>
Status	<input type="text" value="VALID"/>	Reason	<input type="text" value="NOT APPLICABLE"/>		
Existing Brands	<input type="text" value="None"/>				
Existing Lien Holder/s	<input type="text" value="None"/>				

Owner details:

Name ROBERTS BOB
Address 987 MAIN ST, CHILI, WI 54420

When adding a lien for a customer, with or without a replacement title, you have the capability to **update the customer's address information.**

Existing Brands	<input type="text" value="MN - PREV TITLED IN MN"/>
Existing Lien Holders	<input type="text" value="None"/>

Owner Details

Owner 1 BOB ROBERTS
Address line 1
Address line 2
PO Box
City State ZipCode

Customers must have a valid Wisconsin address. Customer addresses may not be changed to out-of-state locations. PO boxes cannot be used as primary addresses for individuals.