

Douglas, Bayfield & Ashland Counties

Locally Developed Tri-County Transportation Coordination Plan

September 2008

Development of this document was produced through a combined three county planning effort.

Each of the counties is responsible for the contents of this document and any future amendments. As amendments become necessary, primary contacts for each county include the following:

Deb Hipsher, Ashland County Aging Unit, 400 Chapple Avenue, Suite 100 Ashland WI 54806
715-682-4414

Carrie Linder, Bayfield County DHS, 117 East 5th Street, P.O. Box 100, Washburn WI 54814
715-373-6144

Rhonda Nigorski, Douglas Co Aging Resource Center, 1805 N. 16th Street, Superior WI 54880
715-394-3611

Douglas-Bayfield-Ashland County

Locally Developed Transportation Coordination Plan

Purpose

Federal transit law, as amended by SAFETEA-LU, requires that projects selected for funding under the Elderly Individuals and Individuals with Disabilities (Section 5310), Job Access and Reverse Commute (JARC)/Wisconsin Employment Transportation Assistance Program (WETAP), and New Freedom programs be “derived from a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public.” This plan is intended to meet this requirement while providing guidance to the county and region in providing and improving specialized transportation services over the next five years.

In 2006, Douglas, Bayfield, and Ashland Counties each developed a coordination plan to meet new SAFETEA-LU requirements, prior to the issuance of FTA guidance on the requirement. Since 2006, the Tri-County Transportation Team, containing key representatives from throughout Douglas, Bayfield and Ashland Counties has been meeting to coordinate and enhance transportation services in the tri-county area. This coordination and cooperation led to a coordinated planning effort between the three counties. This tri-county coordinated process will update the information compiled and recommendations made in each individual county plan completed during the 2006 process.

Process

A meeting was held on August 12, 2008 between the tri-county participants in the City of Superior that included a broad range of representatives from throughout all participating counties. The meeting invitation letter, invitation list, press release, attendance list, and the meeting agenda are included in Attachments A through E, respectively. The meeting was opened with a discussion of the demographics of the region, including elderly, disabled, and low-income persons, and their location and distribution throughout the county. The 2006 coordination process was briefly summarized and service gaps and needs were updated. A wide range of strategies for coordination of services were presented and the group provided input and developed strategies to pursue a coordinated effort in the coming years. The analysis of comments provided at the public meeting represents a coordinated planning effort for the counties of Douglas, Bayfield, and Ashland.

Assessment of available services and transportation providers

An inventory of known transit providers was developed at the coordination meeting (Attachment F). While the listed providers each have a specific clientele base, discussion was held on reaching further into the rural areas to provide additional transportation services. Fixed route transit systems are operated by the Duluth Transit Authority (DTA) in Superior and by Bay Area Rural Transit (Bayfield and Ashland Counties).

Identified Transportation needs and gaps

A number of transportation related gaps and needs emerged from the tri-county transportation meeting.

- Low population density often relates in fewer trips which could look bad on applications.
- No “Public” intra-state transit services South and East of the City of Superior
- No or limited transit services for the general public in the rural areas
- People who can’t get to BART route (due to physical impediments) because they do not live right on route-due to hills/snow
- Short trips by volunteer
- Need for “Localized” services
- Lack of “Public”/ “Private” Services and Partnerships
- Agencies have volunteer “lists” but no comprehensive directory of who is going where/when-and also “who” are the volunteer drivers
- Sometimes organizations are protective of volunteer drivers and don’t share driver lists
- Need for a centralized person or organization to “coordinate” multiple services
- Need for standardized policies and regulations on transportation rules across multiple agencies
- Coordination and local share (\$)
- Look at services for people who need to go to work or other services who don’t meet county or other state/federal requirements for transit
- Need for nights and weekend service
- 5310 funds for very specific organizations and just their clients-not available for general public-is this good use of funding dollars and overall coordination

- Limited clients-others who can't ride on vehicles due to conflicting eligibility req.
- Improving access to health care facilities, clinics
- Due to Duluth/Superior being classified as "Metro" often grant apps don't weigh high in comparison to Madison/Milwaukee MPO areas
- Greater level of transit to the "rural" portions of counties (i.e. outside bigger cities)
- Coordination with medical providers to schedule multiple appointments with different clients
- Educating riders and providers as to what they can ask for in coordinating medical visits
- Coordinator to schedule tri-county meetings
- Flexible funding sources to maximize total transit services
- Standardized eligibility levels for riders-some programs cover different eligibility of trip purpose

Prioritized Strategies and Actions

Based on participation during the locally coordinated transportation meeting, several strategies to address transportation issues emerged. These strategies are intended to assist county departments, transit providers and transit users with enhancing existing mobility. Priorities for each of the strategies are related to the accompanying timeframe for implementation (when). While the responsible parties are identified (who), other interested parties seeking to participate in realizing the overall strategies are welcome.

1. Develop a coordinated “regional” transit system
 - A. Continue the tri-county coordination efforts to enhance knowledge and visibility of transportation needs of all.
 - i. *Who:* Douglas, Bayfield and Ashland Counties; public and provide transit providers; general public.
 - ii. *When:* 2009 and thereafter
 - B. Prepare grant and other funding opportunities, to enhance and expand coordinated services.
 - i. *Who:* All transportation Providers and Agencies/Departments
 - ii. *When:* 2009 and thereafter
 - C. Track state and federal legislative actions impacting the region, including Regional Transit Authorities. If RTA’s can be developed, examine potential development of a RTA.
 - i. *Who:* Douglas, Bayfield and Ashland Counties; public transit providers
 - ii. *When:* 2009 and thereafter

2. Develop a comprehensive resource program that can effectively provide transportation information to existing and potential clients and providers.
 - A. Inform and educate all transit providers and users on available transit services.
 - i. *Who:* Douglas, Bayfield and Ashland Counties; public transit providers and public
 - ii. *When:* 2009 and ongoing
 - B. Create informational materials (web based, paper, news releases, other) useful in describing existing transportation services.
 - i. *Who:* Douglas, Bayfield and Ashland Counties; public transit providers and public
 - ii. *When:* 2009 and ongoing
 - C. Work with private and public employers regarding transit options including ride-share, company owned van fleet(s), and financial incentives for car pooling and riding transit.
 - i. *Who:* Tri-County Transit Team; public transit providers, employers
 - ii. *When:* 2009 and ongoing

3. Work with state and federal legislative representatives and funding agencies to streamline transportation services.

- A. Recommend standardized eligibility requirements that will assist in greater coordination of existing and future transit providers and facilitate more seamless provision of coordinated services including public transit and private providers.
 - i. *Who:* All transportation providers
 - ii. *When:* 2009 and ongoing
 - B. Advocate for increased volunteer driver reimbursement and insurance coverage.
 - i. *Who:* All transportation providers
 - ii. *When:* 2009 and ongoing
 - C. Advocate for increased flexibility in funding transportation services to expedite improved coordination between providers.
 - i. *Who:* All transportation providers
 - ii. *When:* 2009 and ongoing
4. Enhance existing and future coordination of transportation services.
- A. Work with clinics and hospitals to coordinate appointments in which to maximize client trips (vehicle capacity) to medical appointments.
 - i. *Who:* All transportation providers and county departments
 - ii. *When:* 2009 and ongoing
 - B. Coordinate efforts of/between various organizations to maximize social trips.
 - i. *Who:* All transportation providers
 - ii. *When:* 2009 and ongoing
 - C. Continue to grow and expand the Mobility Manager coordination effort in the tri-county area (WETAP and/or New Freedom Mobility Managers representing 3 counties or greater area).
 - i. *Who:* All transportation providers
 - ii. *When:* 2009 and ongoing
 - D. Meet with the volunteer driver groups to determine their short- and long-term needs to continue to provide necessary services.
 - i. *Who:* All transportation providers
 - ii. *When:* 2009
 - E. Work with the Northwest Long Term Care District to coordinate necessary transit services to clients of NW-LTCD and to identify potential clients needing or eligible for transit related services.
 - i. *Who:* County Aging and Human Services
 - ii. *When:* 2008 and ongoing
 - F. As future transportation services become available, such as a commuter rail service from Duluth, MN to the Twin Cities, work with area organizers to enhance transit connections.
 - i. *Who:* All providers and other interested parties
 - ii. *When:* 2008 and ongoing

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Attachment A
Invitation Letter

August 1, 2008

Dear Friends of Transportation:

As many of you may know, funding under a number of transportation programs - Elderly and Disabled Capital Assistance Program (Section 5310), New Freedom Initiative, Job Access and Reverse Commute (WETAP/JARC) requires that projects be a part of a locally developed coordinated public transit-human services transportation plan. In 2006, county meetings were held to develop the required plans. Since the 2006 meetings, final federal guidance on coordination has been issued requiring that we meet again.

Rather than just seeing this as a “requirement”, we are hoping that we can all see it as an opportunity to improve our transportation systems through regional coordination and access to additional funding to provide needed services. The focus of the 2008 coordination process developed by WisDOT is on multi-county and regional plans. For a number of reasons, it just makes sense to bring together the counties of Ashland, Bayfield, and Douglas in this planning effort.

Representatives from Human Service Departments and Aging Units from Ashland, Bayfield, and Douglas with the help of Northwest Regional Planning Commission (NWRPC), is hosting what we hope will be a meeting to guide us toward further coordination and improved transportation services for persons who are elderly, disabled, or of low income, in and between our counties.

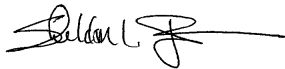
We need your help. The coordination process requires participation from a wide range of transportation providers (public, private, non-profit), human service providers, elected officials, and members of the public. To make it a productive meeting, and to assess the needs of our counties and the region, we need you there. Please do not let your agency/company's views go unrepresented. If you cannot make it, send another representative, if at all possible. The meeting is scheduled for:

Tuesday, August 12th
11:00am – 2:00 pm
WisDOT Northern Region Office- Superior
1701 N. 4th Street
Superior, WI
Lake Superior Conference Room

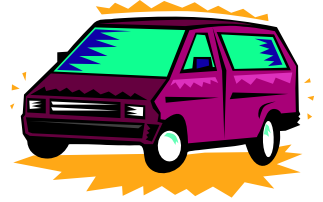
PLEASE RSVP BY AUGUST 11th (whether you can attend, or not), by calling me at 715-635-2197 or by email at sjohnson@nwrpc.com.

Thank you for your help in this important effort.

Sincerely,

A handwritten signature in black ink, appearing to read 'Sheldon Johnson', with a long horizontal flourish extending to the right.

Sheldon Johnson
Deputy Director



Please Attend!!!!

2008 Locally Developed Coordinated Public Transit-Human Services Transportation Plan Meeting

Ashland, Bayfield, & Douglas Counties

Date:

Tuesday, August 12

11:00am-2:00pm

Location:

WisDOT Northern Region Office-Superior

1701 N. 4th Street

Superior, WI

Lake Superior Conference Room

Purpose:

To conduct a Locally Developed Coordinated
Public Transit-Human Services Transportation
Plan

Contact

Sheldon Johnson, Northwest RPC 635-2197

or

Information:

Rhoda Nagorski, Douglas County 394-3611

Carrie Linder, Bayfield County 373-6144

Deb Hipster, Ashland County 682-4414

For more information or feasible accommodations, please contact Sheldon Johnson, Deputy
Director at (715)635-2197 or via email at sjohnson@nwrpc.com

Attachment B Invitation List

Douglas County

Organization Name	First Name	Last Name	Title	Street Address 1	Street Address 2	City	State	Zip Code
Douglas County Aging Resource Center	Rhoda	Nagorski	Director	1805 North 16th Street		Superior	WI	54880
Challenge Center, Inc.	Eugene	Chuzles		39 North 25th Street East		Superior	WI	54880
Challenge Center, Inc.	Kelley	Johnson		39 North 25th Street East		Superior	WI	54880
NW Wisconsin Community Services Agency, Inc.	Brenda	Kohel		1118 Tower Ave.		Superior	WI	54880
NW Wisconsin Community Services Agency, Inc.	Millie	Rounsville	Director	1118 Tower Ave.		Superior	WI	54880
WI Job Center - Superior	Chuck	Gottschall		1805 N 14th Street	Suite 1	Superior	WI	54880
Veterans Services	Jon	Scheldroup		1313 Belknap Street		Superior	WI	54880
WI Council on Physical Disabilities	Jeff	Fox		8521 E Jamar		Gordon	WI	54838
North Country Independent Living, Inc.	Bob	Olsgaard	Director	2231 Catlin Avenue		Superior	WI	54880
Superior-Duluth Transit Authority	Dennis	Jensen		2402 W Michigan Street		Duluth	MN	55806
Courtesy Cab, Inc.				1322 Banks		Superior	WI	54880
Badger Taxi Cab				1310 N 5th Street		Superior	WI	54880
Bayside Taxi	Dennis	Nordlund		731 Broadway		Superior	WI	54880
Douglas County Board	Keith A	Allen	County Supervisor	5220 East First Street		Superior	WI	54880
Douglas County Board	Nick	Baker	County Supervisor	2623 Pennsylvania Avenue		Superior	WI	54880
Douglas County Board	Steven	Baker	County Supervisor	1505 N 21st Street		Superior	WI	54880
Douglas County Board	Mary Lou	Bergman	County Supervisor	14705S Lidberg Bridge Road		Gordon	WI	54838
Douglas County Board	Robert D	Browne	County Supervisor	422 Fisher Avenue		Superior	WI	54880
Douglas County Board	David	Conley	County Supervisor	7177 East Lake Blvd		Lake Nebagomon	WI	54849
Douglas County Board	Daniel	Corbin	County Supervisor	7677 S. County Road A		Superior	WI	54880
Douglas County Board	Mike	Coyle	County Supervisor	1102 N 21st Street		Superior	WI	54880
Douglas County Board	Gerald	Egan	County Supervisor	1326 19th Avenue East		Superior	WI	54880
Douglas County Board	Doug	Finn	County Chair	1004 Cumming Avenue		Superior	WI	54880
Douglas County Board	Susan	Hendrickson	County Supervisor	5070 South Stone Road		South Range	WI	54874
Douglas County Board	Jeff	Isackson	County Supervisor	1725 Ohio Ave		Superior	WI	54880
Douglas County Board	Alan	Jaques	County Supervisor	401 16th Ave. E		Superior	WI	54880
Douglas County Board	Carol	Johnson	County Supervisor	10179 E County Road B		Lake Nebagomon	WI	54849
Douglas County Board	Kay F	Johnson	County Supervisor	14072 E Johnson Road		Brule	WI	54820
Douglas County Board	Mark	Liebaert	County Supervisor	7925 E Munnings Road		South Range	WI	54874
Douglas County Board	Karen	Livingston	County Supervisor	1705 Banks Ave.		Superior	WI	54880
Douglas County Board	Lew	Martin	County Supervisor	1212 N 16th Street		Superior	WI	54880
Douglas County Board	Kathryn	McKenzie	County Supervisor	202 N 58th Street		Superior	WI	54880
Douglas County Board	James	O'Brien	County Supervisor	2914 Ogden Avenue		Superior	WI	54880
Douglas County Board	John	O'Brien	County Supervisor	2217 Susquehanna Avenue		Superior	WI	54880

Douglas County Board	Bean C	Prettie	County Supervisor	103 E 7th Street		Superior	WI	54880
Douglas County Board	Lawrence J	Quam	County Supervisor	5622 Oakes Avenue		Superior	WI	54880
Douglas County Board	John	Robinson	County Supervisor	703 Lincoln Street		Superior	WI	54880
Douglas County Board	Patricia	Ryan	County Supervisor	4728S County Road C		Superior	WI	399-8153
Douglas County Board	Thomas	Stewart	County Supervisor	PO Box 218		Solon Springs	WI	54873
Douglas County Board	Jack	Sweeney	County Supervisor	1601 East 6th Street		Superior	WI	54880
Douglas County Board	Richard	Thompson	County Supervisor	7211 South State Road 35		Foxboro	WI	54836
Workforce Connections	Elaina	Johannessen		1805 N. 14th St., suite 1		Superior	WI	54880
Douglas County Health & Human Services	Patricia	Schanen		1316 N. 14th Street, Suite 400		Superior	WI	54880
Health and Human Services Committee	Sue Ann	Dumke		3533 S Wentala Road		Brule	WI	54820
Health and Human Services Committee	Arthur	Marquart, DDS		503 East 7th Street		Superior	WI	54880
Health and Human Services Committee	Eileen	McDonald, RN		1427 East 10th Street		Superior	WI	54880
Health and Human Services Committee	Patrick	Sura, MD		3500 Tower Avenue		Superior	WI	54880
Superior Vocations Center	Toby	Johnson		2320 Hill Ave.		Superior	WI	54880
Duluth Superior Metropolitan Interstate Council	Ron	Chicka	MIC Director	221 West 1st Street		Duluth	MN	55802
New Richmond Transport	Jason	Pape		PO Box 209		New Richmond	WI	54017
Duluth Superior Metropolitan Interstate Council	Holly	Butcher	Senior Planner	222 West 1st Street		Duluth	MN	55802
WisDOT	Martin	Forbes		1701 N. 4th Street		Superior	WI	54880
City of Superior	Dave	Ross	Mayor			Superior	WI	54880
Bayfield County DHS	Carrie	Linder	Manager	117 East 5th Street	PO Box 100	Washburn	WI	54891
Red Cliff Elderly Committee, Inc.				88385 Pike Road	Highway 13	Bayfield	WI	54814
Washburn Area Senior Citizens Services, Inc.	Richard	Brown		PO Box 432		Washburn	WI	54891
Veterans Services	Chris	Johnson		PO Box 367	117 E 6th Street	Washburn	WI	54891
Red Cliff Band of Lake Superior Chippewa	Rose	Soulier	Chairwoman	88385 Piek Road	Hwy 13	Bayfield	WI	54814
Madeline Island Ferry Line				PO Box 66		La Pointe	WI	54850
Bayfield County Department of Human Services	Elizabeth	Skulan	Director	PO Box 100		Washburn	WI	54891
Bayfield County Memorial Hospital, Inc.	Transportation Services			320 Superior Ave		Washburn	WI	54891
Bayfield County Board	James	Beeksm	County Supervisor	64110 Frieda's Corner Road		Mason	WI	54856
Bayfield County Board	Marco	Bichanich	County Supervisor	27050 Star Route Road		Bayfield	WI	54814
Bayfield County Board	John J.	Blahnik	County Supervisor	204 E 4th Street		Washburn	WI	54891
Bayfield County Board	James	Crandall	County Supervisor	5640 Simpson Lake Road		Iron River	WI	54847
Bayfield County Board	David	Good	County Supervisor	63335 Ed Carlson Road		Ashland	WI	54806
Bayfield County Board	Thomas	Gordon	County Supervisor	94500 N. Ladd Street		Bayfield	WI	54814
Bayfield County Board	Kenneth	Jardine	County Supervisor	3340 Bayfield Line Road		Iron River	WI	54865
Bayfield County Board	William	Kacvinsky	County Chair	71320 Range Road		Ashland	WI	54806
Bayfield County Board	Delores	Kittleson	County Supervisor	515 W. 3rd Street		Washburn	WI	54891
Bayfield County Board	Harold	Maki	County Supervisor	30160 Co. Hwy E		Mason	WI	54891
Bayfield County Board	Shawn	Miller	County Supervisor	10860 N Loop Road		Drummond	WI	54832
Bayfield County Board	Brett	Rondeau	County Supervisor	40360 Cable Sunset Road		Cable	WI	54821
Bayfield County Board	Wayne	Williams	County Supervisor	7635 Pettingel Street		Iron River	WI	54847

Bayfield County Administrator	Mark	Abeles-Allison	Administrator	PO Box 878		Washburn	WI	54891
Bayfield DHS Board	James	Crandall		10860 N Loop Road		Drummond	WI	54832
Bayfield DHS Board	Thomas	Gordon		27050 Star Route		Bayfield	WI	54814
Bayfield DHS Board	Wayne	Williams		7635 Pettingel Street		Iron River	WI	54847
Bayfield DHS Board	Delores	Kittleson					WI	
Bayfield DHS Board	Clarence	Henkel		PO Box 768		Washburn	WI	54891
Bayfield DHS Board	Kenneth	Jardine					WI	
Bayfield DHS Board	Ronald	Benson		PO Box 367		Cable	WI	54821
Bayfield DHS Board	Patricia	Carver		PO Box 1166		Bayfield	wl	54814
Bayfield DHS Board	Lona	Schmidt		63955 CTH H		Iron River	WI	54847
Aging and Disability Advisory Committee	Robert	Borck		50810 Bormann Road		Barnes	WI	54873
Aging and Disability Advisory Committee	Rich	Elliker		PO Box 102		Cable	WI	54821
Aging and Disability Advisory Committee	Thomas	Gordon						
Aging and Disability Advisory Committee	Clarence	Henkel						
Aging and Disability Advisory Committee	Dee	Kittleson		PO Box 403		Washburn	WI	54891
Aging and Disability Advisory Committee	John	Nedden-Durst	North Country Ind	422 W. 3rd Street, Suite 114		Ashland	WI	54806
Aging and Disability Advisory Committee	Deanna	Yost	c/o New Horizons North, Inc.	514 W Main Street		Ashland	WI	54806
New Richmond Transport	Jason	Pape		PO Box 209		New Richmond	WI	54017
American Cancer Society	Colleen	Carter		2145 W. Crystal Drive		Cable	WI	54821
Disability Rights Wisconsin	Rick	Pelishek		801 Hammond Ave.		Rice Lake	WI	54868
Bayfield County Dept of Human Services	Ann	Green		P.O. Box 100		Washburn	WI	54891
Northern Lights Nursing Home	Gene	Jordan	Director	706 Brately Drive		Washburn	WI	54891
New Horizons North, Inc.	Jenny	Felty	Director	514 West Main Street		Ashland	WI	54806
Bay Area Transport	Yvonne	Aronson	Manager	1114 Lakeshore Drive West		Ashland	WI	54806
Bay Area Rural Transport	Tom	Waby	Director	300 Industrial Park Road		Ashland	WI	54806
	Brandon	Boys		PO Box 141		Ashland	WI	54806
Pathways Transport	Rich	Rivard	Owner	101 West Main		Ashland	WI	54806
New Richmond Transport	Jason	Pape	President	PO Box 209		New Richmond	WI	54017
Northwoods Transport								
Family Forum/Headstart	Jean	Jablonski	Director	1810 Lakeshore Drive		Ashland	WI	54806
Lakeshore Buses Inc.				50708 Hwy 112		Ashland	WI	54806
North Country Independent Living	Bob	Olsgard		2231 Catlin Avenue		Superior	WI	54880
Northwest WI CEP, Inc.	Steve	Terry	Executive Director	422 3rd Street West Suite 200	PO Box 616	Ashland	WI	54806
City of Washburn	Scott	Kluver	Administrator	PO Box 638		Washburn	WI	54891
City of Washburn	Ralph	Brzezinski	Mayor	PO Box 638		Washburn	WI	54891
City of Bayfield	Larry	McDonald	Mayor	PO Box 1170		Bayfield	WI	54814
Ashland County Aging Unit	Debbie	Hipsher	Director	400 Chapple Avenue	Suite 100	Ashland	WI	54806
New Horizons North, Inc	Jennifer	Felty		514 W Main Street		Ashland	WI	54806

Bad River Tribe Transit	Lloyd	Hartwell		PO Box 59		Odanah	WI	54861
Northwest WI CEP, Inc.	Steve	Terry	Executive Director	422 3rd Street West Suite 200	PO Box 616	Ashland	WI	54806
WI Job Center - Ashland	John	Vanderhoof		411 Ellis Avenue		Ashland	WI	54806
Pathways Transport	Gary	Allen		101 West Main Street 201		Ashland	WI	54806
Bad River Tribe Elder Program	Sandy	Corbine		PO Box 90		Odanah	WI	54861
North Country Independent Living	John	Nedden Durst		422 3rd Street W	Suite 114	Ashland	WI	54806
Bad River Tribe of WI	Angela	Houle		125 Maple Lane		Odanah	WI	54861
Bay Area Rural Transit System	Tom	Waby		300 Industrial Park Road	Po Box 612	Ashland	WI	54806
Bad River Band of Lake Superior Chippewa	Joe	Maday	Chairman	PO Box 39		Odanah	WI	54861
Bay Area Taxi	Scott	Bretting		1114 Lake Shore Drive East		Ashland	WI	54806
Health and Human Services Committee	Clarence	Campbell		1014 Chapple Ave		Ashland	WI	54806
Health and Human Services Committee	Jane	Smith		700 MacArther Avenue		Ashland	WI	54806
Health and Human Services Committee	Patricia	Ortman		Rt. 2		Ashland	WI	54806
Health and Human Services Committee	Maxine	Kleinsteiber		76857 W. Road		Butternut	WI	54514
Health and Human Services Committee	Al	Lundquist		904 3rd Avenue West		Ashland	WI	54806
Health and Human Services Committee	Dave	Martinsen		1200 Chapple Avenue		Ashland	WI	54806
Health and Human Services Committee	Alexander	Waters		603 5th Avenue East		Ashland	WI	54806
Health and Human Services Committee	Helen	Croteau		2120 Knight Road		Ashland	WI	54806
Health and Human Services Committee	Joan	Haukaas		722 MacArthur Avenue		Ashland	WI	54806
Health and Human Services Committee	Gerald	Huhn		Rt. 2		Ashland	WI	54806
Health and Human Services Committee	Dr. A. A.	Koeller		1407 7th Avenue W		Ashland	WI	54806
Health and Human Services Committee	Ruth	Johnson		1901 Maple Lane		Ashland	WI	54806
Ashland County Board	Robert	Blaszkowski	County Supervisor	2901 Junction Road		Ashland	WI	54806
Ashland County Board	Clarence	Campbell	County Supervisor	1014 Chapple Ave		Ashland	WI	54806
Ashland County Board	Helen	Croteau	County Supervisor	2120 Knight Road		Ashland	WI	54806
Ashland County Board	Bud	Holt	County Supervisor	84691 Blueberry Road		Butternut	WI	54514
Ashland County Board	Joyce	Kabasa	County Supervisor	215 N Prentice Ave		Ashland	WI	54806
Ashland County Board	Frank	Kempf	County Supervisor	440 Kempf Street		Glidden	WI	54527
Ashland County Board	Maxine	Kleinsteiber	County Supervisor	76857 W Road		Butternut	WI	54514
Ashland County Board	Carl	Kubley	County Supervisor	HCR 1 Box 32		Glidden	WI	54527
Ashland County Board	Peg	Kurilla	County Chair	47145 St Hwy 112		Ashland	WI	54806
Ashland County Board	Ken	Lindquist	County Supervisor	Rt 1 Box 341		Highbridge	WI	54846
Ashland County Board	Allan	Lundquist	County Supervisor	904 3rd Avenue West		Ashland	WI	54806
Ashland County Board	Matt	MacKenzie	County Supervisor	518 9th Avenue W		Ashland	WI	54806
Ashland County Board	Dave	Martinsen	County Supervisor	1200 Chapple Avenue		Ashland	WI	54806
Ashland County Board	George	Mika	County Supervisor	Rt 1 Box 49		Marengo	WI	54855
Ashland County Board	Ronald	Nye	County Supervisor	53308 McDonald Rd		Ashland	WI	54806
Ashland County Board	Richard	Pufall	County Supervisor	1203 Main Street East		Ashland	WI	54806
Ashland County Board	Peter	Russo	County Supervisor	511 Lincoln Street		Mellen	WI	54546
Ashland County Board	Michael	Starck	County Supervisor	Po Box 650		La Pointe	WI	54850
Ashland County Board	Jerry	Teague	County Supervisor	1416 7th Street West		Ashland	WI	54806

Ashland County Board	Alexander	Waters	County Supervisor	603 5th Avenue E		Ashland	WI	54806
Ashland County Board	Donna	Williamson	County Supervisor	601 Main Street East		Ashland	WI	54806
Ashland County Aging Unit	Donna	Williamson		601 Main Street East			WI	
Ashland County Aging Unit	Gordon	Gilbertson		1200 9th Avenue W		Ashland	WI	54806
Ashland County Aging Unit	Diane	Suchan		PO Box 349		Mellen	WI	54546
Ashland County Aging Unit	Martin	Vitek		38565 Hwy 13		Highbridge	WI	54846
Ashland County Aging Unit	Mavis	Lahti		41360 Van De Bruggen Road		Marengo	WI	54855
Ashland County Aging Unit	Gerry	Giese		617 Chapple Ave.		Ashland	WI	54806
Ashland County Aging Unit	Ruth	Johnson		1901 Maple Lane		Ashland	WI	54806
Ashland County Aging Unit	Nancy	Peck		64995 Tapani Road		Ashland	WI	54806
Ashland County Aging Unit	Lee	Stadnyk		60435 Maple Ridge Road		Ashland	WI	54806
Ashland County Aging Unit	Ervin	Zimmerman		125 E 2nd		Glidden	WI	54527
Ashland County Aging Unit	Geneva	Kilger		75511 W. Road		Butternut	WI	54514
Ashland County Aging Unit	Gwen	Lawver		38034 Popko Rd.		Mellen	WI	54546
Lauri Jean Zach Center, Inc.	Liz	Emmer		657 York Road		Glidden	WI	54527
Veterans Commission	Kevin	McAuliffe	CVSO	201 West Main Street	Room 105	Ashland	WI	54806
New Richmond Transport	Jason	Pape		PO Box 209		New Richmond	WI	54017
City of Ashland	Ed	Monroe	Mayor	City Hall 601 W. Main Street		Ashland	WI	54806
Ashland County Administrator	Jeff	Beirl	Administrator	201 W. Main Street	Room 301	Ashland	WI	54806
City of Mellen	Joseph	Barabe	Mayor	PO Box 708		Mellen	WI	54806
Ashland County Health and Human Services	Terri	Perry	Director	630 Sanborn Avenue		Ashland	WI	54806

**Attachment C
Press Release**

News Release (Immediate)

**Contact: Sheldon Johnson, NWRPC
715/635-2197**

Coordinated Public Transit Meeting

A meeting between Ashland, Bayfield, and Douglas Counties to develop a coordinated public transit-human services transportation plan will be held at the WisDOT Northern Region Office – Superior, 1701 N. 4th Street, in the City of Superior on Tuesday, August 12, 2008 beginning at 11:00am. This meeting is a joint effort between the three counties and is being coordinated through their Human Services and Aging Units.

Federal transit law requires that projects selected for funding under the Elderly and Disability Capital Assistance Program (Section 5310), Job Access and Reverse Commute (WETAP/JARC) and New Freedom programs be “derived from a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public.” Most counties in Wisconsin currently receive money through one or more of these programs.

The meeting is open to the public and all interested individuals, elected officials at all levels, and transit providers are encouraged to attend the meeting. Attendees will assist in identifying transportation needs of individuals with disabilities, older adults, and people with low incomes; provide input into strategies for meeting locally identified needs; and assist in prioritizing transportation services for funding and implementation. Information collected at this meeting will be used to develop the public transit-human services transportation plan.

Persons residing in Ashland, Bayfield, and Douglas Counties or providing transit services within the counties and are unable to attend the meeting may submit written comments on existing, new, or improved transit services to: Sheldon Johnson, Northwest Regional Planning Commission, 1400 South River Street, Spooner, WI 54801 or by email to sjohnson@nwrpc.com.

Attachment D

Attendance List

Locally Developed Coordination Plan Meeting Participant List

Plan Area (county, multi-county/region):	Douglas, Bayfield & Ashland
Date of Meeting(s):	Tuesday, August 12, 2008
Coordination Plan Contact Name(s):	

NAME	ORGANIZATION NAME	ADDRESS AND PHONE NUMBER	E-MAIL ADDRESS
Shirley Moran	NWCEP	411 Ellis Ave, Ashland	smoran@nwcep.org
Bob Browne	Douglas County Board of Supervisors	422 Fischer Ave, Superior	
Jason Pape	New Richmond Transportation	P.O. Box 209, New Richmond	nrti@frontiernet.net
Lawrence Quam	Douglas County	5622 Oakes, Superior	
Bob Olsgard	NCIL		ncilbob@superior-nfp.org
Andrea Dickenson	CCB Housing Mgt.	1100 Weeks Ave, Suite B, Superior	
Debbie Gergen	Challenge Center	39N 25 th Street E, Superior	DGergen@challenge-center.org
Shannon Swanstrom	CORE Community Resources	P.O. Box 1530, Bayfield	director@corecr.org
Chris Johnson	Bayfield County	P.O. Box 367, Washburn	cjohnson@bayfieldco.org
Rusty Williams	Bayfield County	Washburn	
Scott Bretting	Bay Area Taxi	Ashland	bayareatransport@centurytel.net
Yvonne Aronson	Bay Area Taxi	Ashland	bayareatransport@centurytel.net
Lloyd Hartwell	Bad River Transit	Odanah	brtransit@badriver.com

NAME	ORGANIZATION NAME	ADDRESS AND PHONE NUMBER	E-MAIL ADDRESS
Tom Waby	BART	Ashland	bayareatransit@centurytel.net
Candy Salmon	Ashland County		
Martin Forbes	WisDOT	1701 N. 4 th Street, Superior	Martin.forbes@dot.state.wi.us
Deb Hipsher	Ashland County Aging Unit	400 Chapple Ave, Suite 100, Ashland	Director@ashlandaging.org
Helen Crutean	Ashland County Human Services	2120 Knight, Ashland	
April Heim	Douglas County Health and Human Services	1316 N. 14 th Street, Suite 400, Superior	April.heim@douglascountywi.org
Jim Heilig	DTA	Duluth, Mn	jheilig@duluthtransit.com
John Neusan	NCIL		nciljohn@superior-nfp.org
Carrie Linder	Bayfield County DHS	P.O. Box 100, Washburn	clinder@bayfieldcounty.org
Dennis Liphart	UW/Pathways	411 Ellis Ave, Ashland	liphads@dhfs.state.wi.us
L. Hartwell	Bad River Transit	Odanah	brtransit@badriver.com
Ronda Nagorski	Aging Resource	1805 N. 16 th Street, Superior	Rhoda@agingresourcecenter.com
Millie Rounsville	NWCSA	1118 Tower Ave, Superior	Mrounsville@northwest-csa.org
Sheldon Johnson	NWRPC	Spooner	sjohnson@nwrpc.com

Attachment E

Meeting Agenda

Ashland, Bayfield, and Douglas Counties Transportation Coordination Planning Meeting Tri-County Transit Team for Ashland, Bayfield and Douglas Counties

WisDOT Northwest Region Office-Superior

1701 N. 4th Street

Lake Superior Conference Room

Superior, WI

August 12, 2008

11:00-2:00 p.m.

(lunch provided)

Agenda

11:00 Introductions

11:05 Transportation Programs & Purpose of Planning Meeting

⇒ State transportation programs and the need for a regional planning process
(handout)

11:25 Demographics

⇒ Persons who are Elderly, Disabled, and Low-Income

11:35 Discuss/Update service (rides) inventory

11:55 Lunch (provided)

12:10 Identifying Service Gaps and Needs

⇒ Existing and Future

12:35 Strategies for Coordinating Rural Transportation

⇒ Examples (handout)

12:45 Develop Regional Action Plan

1:05 Develop County Strategies & Action plans

2:00 Wrap-up

⇒ Where do we go from here?

Attachment F

Services Inventory Identified at Coordination Meeting

- Martinsen Care Facility (CBRF – Ashland County)
- Abby Vans- (Ashland and Bayfield Counties)
- Ashland Co. Aging (Ashland County and volunteer drivers for medical outside county)
- Ashland Co. Vets (Ashland County connecting with Sawyer and Douglas for rides to Twin Cities)
- Bad River Elderly Nutrition (to City of Ashland and Duluth, MN)
- Bad River Transit (Tribal and non-tribal members to from reservation to C. Ashland)
- Bay Area Regional Transit (covering portions of Ashland/Bayfield Counties, Tri-county trips to Superior 1day/week)
- Bay Area Taxi (Ashland, Bayfield, Price and Douglas Counties, also DOT Cert. for Pass Service throughout Minnesota, Michigan and Wisconsin)
- Handi-lift Inc. (Douglas County)
- Lauri-Jean Zach Center (Ashland and Price Counties)
- New Horizons (Ashland and Bayfield Counties)
- New Richmond Transportation (Ashland, Bayfield and Douglas Counties for Medical Assistance Services)
- Sawyer County Veterans Services (Provides vans to Twin Cities for Ashland Bayfield County's veterans - travel to Sawyer County for pick-up)

- Bayfield County HS (within and outside county, med. and non-medical to Douglas, Sawyer and Ashland Counties)
- Bayfield County Vets (running to Sawyer/Douglas, DAV Van in Superior, Twin Ports Clinic, Duluth Vets Center)
- Red Cliff Elderly Transportation (travel to medical appointments on and off reservation boundaries)
- Namekagon Transit (Sawyer) has a route through Barnes/Drummond/Cable areas once a week
- CORE Community Resources (Bayfield County)
- Aging Resource Center (Douglas)
- Challenge Center (Douglas County for clients of the Center only)
- Douglas County Vets (All of Douglas County with coordination with Ashland and Bayfield Counties)
- Duluth-Superior Transit Authority (City and Village of Superior)
- Northern Access (Private pay in Douglas County only)
- Northwest Community Services (WETAP Douglas/homeless, homeless Douglas, Ashland, Bayfield, and volunteer drivers in Ashland, Bayfield and Iron Counties)
- Pathways Transit Inc. (Medical Assistance transportation (Ashland and Duluth)
- Rice Lake Transport (Ashland County)
- Care-A-Van (Ironwood, Michigan based trips to Ashland County)
- Northern Lights Health Care (5310)
- Ashland Area Health and Rehab Center (5310)

- Golden Living Center (5310)
- Almost Home (adult Daycare)-Southern Ashland County
- Transportation Voucher Program (North County Independent Living : Eight County coverage area)

Specific Transit Provider information provided by NCIL

Eight County Transportation
Providers Inventory (2008)

Ashland County

Abby Vans

	W5621 Todd Rd	Neillsville	WI	54456	(715) 743-3364	www.abbyvans.com
Contact Name	Mark Jones					
Days/Hours of Operation	Reservation line is open M-F 8a-5p; transportation available 24/7, 365 days a year					
Description of Service	special needs, non-emergency transportation					
Reservations	same day service available					
Type of Service	door-to-door, door-through-door					
Service Area	Ashland, Price, Sawyer and Iron Counties					
Type of Route	Demand Route					
Route						
Type of Vehicles	Van					
Accessible Services	wheelchair accessible, disability accessible					
Escort Availability	escorts may be provided, escorts ride for free					
Service Fee	flat rate; \$19.50 base rate + \$1.45/mile. Discounts available with contract.					
Riders Served	seniors, people w/ disabilities, children, teens, adults					
Rider Eligibility Criteria	None					
Purposes of Rides	medical, employment, volunteer activities, religious events, social/recreational, childcare, shopping					
Info/Instructional Materials	Yes					
List Materials	company brochure, website available					

Ashland Co Aging Unit (Ashland County's Specialized Transportation Program)

	400 Chapple Ave, Suite 100	Ashland	WI	54806	715-682-4414	www.ashlandaging.org
Contact Name	Mary Westlund, Administrative Assistant		fax: 715-682-5323			
Days/Hours of Operation	M-F, 7:30am- 4:30pm					
Description of Service	Bus service is door- to/through-door with a lift equipped bus, volunteer escort driver program is available to transport individuals for out of county medical appointments					
Reservations	same day bus service available (if space allows); must schedule more than 2 days in advance for medical volunteer driver program					
Type of Service	door-to-door, door-through-door					
Service Area	Ashland County					
Type of Route	demand route					
Route						
Type of Vehicles	bus, auto for volunteer medical program					

Bad River Band of Lake Superior Chippewa Indians (Bad River Transit System)

P.O. Box 39 Odanah WI 54861 715-685-9461 fax: 715-685-9460

Contact Name Lloyd Hartwell, Transit Program Manager

Days/Hours of Operation Office: M-F 8am-4:30pm; Bus Service 7am-2am, 7days a week

Description of Service Fixed route service with point deviation

Reservations none

Type of Service transit stop

Service Area Bad River Reservation along Highway 2 with 3 routes per day through Ashland.
Weekends there are 6 routes through Ashland

Type of Route fixed route

Route Bad River Reservation along Highway 2 with 3 routes per day through Ashland.
Weekends there are 6 routes through Ashland

Type of Vehicles bus (2), van (2)

Accessible Services wheelchair access on bus only

Escort Availability escorts and NOT provided, escorts ride for free

Service Fee flat rate \$1.00; discounts available through bus pass

Riders Served seniors, people w/ disabilities, children, teens, adults

Rider Eligibility Criteria sober, non-abusive

Purposes of Rides medical/ health care, employment, volunteer, religious events, social, childcare, shopping

Informational/Instructional Materials Available yes

List Materials bus schedules

Bay Area Rural Transit Comm. (BART)

P.O. Box 612 Ashland WI 54806 715-682-9664 www.bartbus.com

Contact Name Tom Waby, Director fax: 715-682-5570 bayareatransit@centurytel.net

Days/Hours of Operation M-F, 6:45am- 6:45pm; Sat, 8:45am- 6:55pm

Description of Service fixed route transportation

Reservations

Type of Service transit stop

Service Area Washburn, Ashland, Iron River, Brule, Maple, Poplar and Superior, WI; Duluth, MN

Type of Route fixed route

Route see bus schedule

Type of Vehicles bus

Accessible Services wheelchair access

Escort Availability call for assistance

Service Fee flat rate; see brochures

Riders Served seniors, people w/ disabilities, children, teens, adults

Rider Eligibility Criteria

Purposes of Rides medical/ health care, employment, volunteer, religious events, social, childcare, shopping

Informational/Instructional Materials Available yes

List Materials website, bus schedules

Bay Area Taxi/ Transport Co.

1200 W Lake Shore Drive Ashland WI 54806 715-682-4588 www.bayareatransport.net

Contact Name Michelle Aronson, Office Manager fax 715-682-3335

Days/Hours of Operation 7 Days a Week

Description of Service local taxi and long distance

Reservations same day service available

Type of Service door-to-door, curb-to-curb, door-through-door

Service Area Cheq. Bay area, WI, MN and MI
 Type of Route demand route
 Route
 Type of Vehicles taxi, van
 Accessible Services some wheelchair transportation if customer can get into taxi
 Escort Availability escorts are NOT provided, escorts must pay fare \$1.50
 Service Fee flat rate, \$6.00-\$8.00
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria we are very flexible in trying to accommodate our customers transportation needs
 Purposes of Rides medical/health care, employment, volunteer activities, religious events, school, social/ recreational activities, childcare, shopping
 Informational/Instructional Materials Available yes
 List Materials website

Handi-Lift Inc.

1779 10th St Cumberland WI 54829 715-822-5077
 Contact Name Fax 715-822-5078
 Days/Hours of Operation M-F, 5am-5pm; Limited service available on Saturdays for dialysis needs
 Description of Service Non-emergency transportation company
 Reservations same day service IF available
 Type of Service door-through-door
 Service Area all of Northwestern Wisconsin
 Type of Route demand response
 Route
 Type of Vehicles vans
 Accessible Services wheelchair access, lifts, ambulatory
 Escort Availability escorts are NOT provided, escorts ride for free
 Service Fee medicaid; private pay is \$48.00 round trip for first 5 miles, \$1.47 per mile after that
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria
 Purposes of Rides medical/ health care, employment, volunteer activities, social/ recreational, childcare, shopping
 Informational/Instructional Materials Available none available
 List Materials

The Lauri Jean Zach Center Inc.

657 York Rd Glidden WI 54527 715-264-6611 fax 715-264-6611
 Contact Name Liz Emmer, Director
 Days/Hours of Operation M-F, 8:30am-2:30pm
 Description of Service provide medical transportation under contract with Ashland County Aging Unit. Provide transportation for our clients to and from our day program activities
 Reservations must schedule more than 2 days in advance
 Type of Service door-through-door
 Service Area Park Falls, Butternut, Glidden, Mellen
 Type of Route fixed route, demand route by appointment
 Route
 Type of Vehicles bus, van
 Accessible Services wheelchair access
 Escort Availability escorts are NOT provided
 Service Fee flat rate, discounts available
 Riders Served seniors, people with disabilities

Rider Eligibility Criteria

Purposes of Rides medical/ health care, employment, social/ recreational activities
Informational/Instructional Materials Available yes
List Materials brochure from ACAU

New Horizons North Inc

514 W Main St Ashland WI 54806 715-682-7171 fax: 715-682-7176
Contact Name Jennifer Felty, Executive Director ifelty@nhnorth.com
Days/Hours of Operation M-F, 8am-4:30pm
Description of Service serving consumers of New Horizons North with transportation provided by agency/ agency vehicles
Reservations none
Type of Service door-through-door
Service Area Ashland and Bayfield County
Type of Route demand response
Route
Type of Vehicles autos, vans
Accessible Services wheelchair access
Escort Availability escorts are provided by agency for consumers
Service Fee determined by county
Riders Served people w/ disabilities
Rider Eligibility Criteria
Purposes of Rides medical/ health care, employment, volunteer activities, religious events, social, childcare, shopping
Informational/Instructional Materials Available yes
List Materials brochures

New Richmond Transport

P.O. Box 209 New Richmond WI 54017 715-246-2933 fax: 715-246-9330
Contact Name Amy Johnson, Office Manager
Days/Hours of Operation Office: M-F 8am-4pm; Driving: M-F 6am-6pm
Description of Service non emergency medical transportation for handicapped and elderly to medical appointments or social outings
Reservations must schedule 24 hours in advance *by noon the business day before*
Type of Service door-to-door
Service Area Central, West Central and Northwest Wisconsin
Type of Route demand
Route
Type of Vehicles van
Accessible Services wheelchair access
Escort Availability 1st escort rides for free; 2nd escort must pay fare of \$25.00 per stop
Service Fee flat rate, call for quote, Wisconsin Medicaid
Riders Served seniors, people w/ disabilities, children, teens, adults
Rider Eligibility Criteria If on Medicaid, must have physician fill out documentation of eligibility prior to service
Purposes of Rides medical/ healthcare, employment, volunteer, religious events, social, childcare, shopping
Informational/Instructional Materials Available yes
List Materials brochures available upon request

Sawyer Co Veterans Service Office

(P.O. Box 717) 15872 5th St Hayward WI 54843 715-634-2770 fax: 715-638-2313
Contact Name email: veterans@sawyercountygov.com
Days/Hours of Operation M-F, 8am-4pm

Description of Service	county transportation for vets to and from VA hospital
Reservations	must schedule more than 2 days in advance; as much time as possible to guarantee seat
Type of Service	transit stop
Service Area	Ashland, Bayfield, Sawyer and Washburn Counties
Type of Route	fixed route
Route	Sawyer Co. Vets Office, a stop at G2, a stop behind the Stone Lake Pub; to VA hospital
Type of Vehicles	van
Accessible Services	none
Escort Availability	escorts must pay fare (\$20.00)
Service Fee	\$20.00 round trip
Riders Served	Veterans and attendants
Rider Eligibility Criteria	Veteran; must be able to get in and out of vehicles on own
Purposes of Rides	medical/ health care
Informational/Instructional Materials Available	yes
List Materials	brochures, rider information and rules given to each rider on trip

Eight County Transportation
Providers Inventory (2008)

Bayfield

Bay Area Rural Transit Comm. (BART)

	P.O. Box 612	Ashland	WI	54806	715-682-9664	www.bartbus.com
Contact Name	Tom Waby, Director				fax: 715-682-5570	bayareatransit@centurytel.net
Days/Hours of Operation	M-F, 6:45am- 6:45pm; Sat, 8:45am- 6:55pm					
Description of Service	fixed route transportation					
Reservations						
Type of Service	transit stop					
Service Area	Washburn, Ashland, Iron River, Brule, Maple, Poplar and Superior, WI; Duluth, MN					
Type of Route	fixed route					
Route	see bus schedule					
Type of Vehicles	bus					
Accessible Services	wheelchair access					
Escort Availability	call for assistance					
Service Fee	flat rate; see brochures					
Riders Served	seniors, people w/ disabilities, children, teens, adults					
Rider Eligibility Criteria						
Purposes of Rides	medical/ health care, employment, volunteer, religious events, social, childcare, shopping					
Informational/Instructional Materials Available	yes					
List Materials	website, bus schedules					

Bay Area Taxi/ Transport Co.

	1200 W Lake Shore Drive	Ashland	WI	54806	715-682-4588	www.bayareatransport.net
Contact Name	Michelle Aronson, Office Manager				fax 715-682-3335	
Days/Hours of Operation	7 Days a Week					
Description of Service	local taxi and long distance					
Reservations	same day service available					
Type of Service	door-to-door, curb-to-curb, door-through-door					
Service Area	Cheq. Bay area, WI, MN and MI					

Type of Route demand route
Route
Type of Vehicles taxi, van
Accessible Services some wheelchair transportation if customer can get into taxi
Escort Availability escorts are NOT provided, escorts must pay fare \$1.50
Service Fee flat rate, \$6.00-\$8.00
Riders Served seniors, people w/ disabilities, children, teens, adults
Rider Eligibility Criteria we are very flexible in trying to accommodate our customers transportation needs
Purposes of Rides medical/health care, employment, volunteer activities, religious events, school, social/ recreational activities, childcare, shopping
Informational/Instructional Materials Available yes
List Materials website

Bayfield Co Dept of Human Services (Bayfield County Transportation)

P.O. Box 100 Washburn WI 54891 715-373-6144 www.bayfieldcounty.org
Contact Name Linda Undahl, extension #126 fax 715-373-6130
Days/Hours of Operation M-F 8am-4pm; Tues 7:30am-6pm
Description of Service
Reservations same day service available, must schedule 24 hours in advance
Type of Service door-to-door, door-through-door
Service Area Washburn Area and Iron River Area via van and bus service; Bayfield County via volunteer drivers
Type of Route demand route
Route
Type of Vehicles auto, bus, van
Accessible Services
Escort Availability
Service Fee Washburn and Iron River area flat rate: .75 within Washburn, \$1.00 w/ transfer to BART, \$5.00 Iron River to Ashland; Bayfield County, 30% co-pay of mileage reimbursed to driver
Riders Served seniors, people w/ disabilities, children, teens, adults for Washburn and Iron River area; seniors and people with disabilities served through entire Bayfield County
Rider Eligibility Criteria
Purposes of Rides Primary is Medical/ Healthcare; employment, religious events, social, childcare, shopping
Informational/Instructional Materials Available yes
List Materials brochures, driver list, website

Bayfield Co Veterans Service Office (Bayfield County Veterans Mileage/ Transportation Service)

117th E 6th St, P.O. 367 Washburn WI 54891 715-373-6137 fax: 715-373-6183
Contact Name Chris Johnson, County Veteran Service Officer
Days/Hours of Operation 8am - 4pm, by appointment
Description of Service Transportation of disabled veterans to veteran affairs medical appointment
Reservations must schedule 24 hours in advance
Type of Service door- through- door
Service Area Bayfield County
Type of Route Demand Response
Route From home to VA clinic or van transportation
Type of Vehicles auto
Accessible Services
Escort Availability escorts are provided
Service Fee no rider fees
Riders Served veterans w/ disabilities or low income

Rider Eligibility Criteria
 Purposes of Rides medical/ health care
 Informational/Instructional Materials Available none
 List Materials

Handi-Lift Inc.

1779 10th St Cumberland WI 54829 715-822-5077
 Contact Name Fax 715-822-5078
 Days/Hours of Operation M-F, 5am-5pm; Limited service available on Saturdays for dialysis needs
 Description of Service Non-emergency transportation company
 Reservations same day service IF available
 Type of Service door-through-door
 Service Area all of Northwestern Wisconsin
 Type of Route demand response
 Route
 Type of Vehicles vans
 Accessible Services wheelchair access, lifts, ambulatory
 Escort Availability escorts are NOT provided, escorts ride for free
 Service Fee medicaid; private pay is \$48.00 round trip for first 5 miles, \$1.47 per mile after that
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria
 Purposes of Rides medical/ health care, employment, volunteer activities, social/ recreational, childcare, shopping
 Informational/Instructional Materials Available none available
 List Materials

New Horizons North Inc

514 W Main St Ashland WI 54806 715-682-7171 fax: 715-682-7176
 Contact Name Jennifer Felty, Executive Director jfelty@nhnorth.com
 Days/Hours of Operation M-F, 8am-4:30pm
 Description of Service serving consumers of New Horizons North with transportation provided by agency/ agency vehicles
 Reservations none
 Type of Service door-through-door
 Service Area Ashland and Bayfield County
 Type of Route demand response
 Route
 Type of Vehicles autos, vans
 Accessible Services wheelchair access
 Escort Availability escorts are provided by agency for consumers
 Service Fee determined by county
 Riders Served people w/ disabilities
 Rider Eligibility Criteria
 Purposes of Rides medical/ health care, employment, volunteer activities, religious events, social, childcare, shopping
 Informational/Instructional Materials Available yes
 List Materials brochures

New Richmond Transport

P.O. Box 209 New Richmond WI 54017 715-246-2933 fax: 715-246-9330
 Contact Name Amy Johnson, Office Manager
 Days/Hours of Operation Office: M-F 8am-4pm; Driving: M-F 6am-6pm
 Description of Service non emergency medical transportation for handicapped and elderly

to medical appointments or social outings
 Reservations must schedule 24 hours in advance *by noon the business day before*
 Type of Service door-to-door
 Service Area Central, West Central and Northwest Wisconsin
 Type of Route demand
 Route
 Type of Vehicles van
 Accessible Services wheelchair access
 Escort Availability 1st escort rides for free; 2nd escort must pay fare of \$25.00 per stop
 Service Fee flat rate, call for quote, Wisconsin Medicaid
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria If on Medicaid, must have physician fill out documentation of eligibility prior to service
 Purposes of Rides medical/ healthcare, employment, volunteer, religious events, social, childcare, shopping
 Informational/Instructional Materials Available yes
 List Materials brochures available upon request

Sawyer Co Veterans Service Office

(P.O. Box 717) 15872 5th St Hayward WI 54843 715-634-2770 fax: 715-638-2313
 Contact Name email: veterans@sawyercountygov.com
 Days/Hours of Operation M-F, 8am-4pm
 Description of Service county transportation for vets to and from VA hospital
 Reservations must schedule more than 2 days in advance; as much time as possible to guarantee seat
 Type of Service transit stop
 Service Area Ashland, Bayfield, Sawyer and Washburn Counties
 Type of Route fixed route
 Route Sawyer Co. Vets Office, a stop at G2, a stop behind the Stone Lake Pub; to VA hospital
 Type of Vehicles van
 Accessible Services none
 Escort Availability escorts must pay fare (\$20.00)
 Service Fee \$20.00 round trip
 Riders Served Veterans and attendants
 Rider Eligibility Criteria Veteran; must be able to get in and out of vehicles on own
 Purposes of Rides medical/ health care
 Informational/Instructional Materials Available yes
 List Materials brochures, rider information and rules given to each rider on trip

Eight County Transportation
 Providers Inventory (2008)

Douglas

Aging Resource Center for Douglas County (Specialized Transportation and Escort Transportation Program)

1805 N. 16th St Superior WI 54880 715-394-3611 www.agingresourcecenter.co
 Contact Name Brad Beckman, Director Fax 715-394-3898 brad@agingresourcecenter.co
 Days/Hours of Operation M-F; 8am- 5pm
 Description of Service Specialized transportation; curb to curb service for Superior/ Douglas Co;
 Also volunteer specialized vans in Solon Springs and volunteer driver escort program
 Reservations must schedule 24 hours in advance

Type of Service curb -to- curb
 Service Area Douglas Co; Medical Area of Duluth/ Hermantown; also goes to Spooner/ Hayward
 Type of Route Demand Route
 Route
 Type of Vehicles van
 Accessible Services Wheelchair access, lowfloor buses
 Escort Availability escorts ride for free
 Service Fee flat rate: \$4.00 each way in Superior, WI; \$6.00 each way to Duluth, MN; outside Superior, fees vary on an individual basis
 Riders Served seniors, people with disabilities
 Rider Eligibility Criteria over 60 or a medical disability
 Purposes of Rides medical, employment, volunteer activities, shopping
 Informational/Instructional Materials Available yes
 List Materials Aging Resource Center pamphlet, website

Challenge Center Inc

39 N. 25th St. East Superior WI 54880 715-394-2771
 Contact Name Eugene Chuzles, Director fax: 715-394-2100
 Days/Hours of Operation 8a-4:30p; Rural Routes 6a-6p M-F
 Description of Service Transportation for program participants; Vehicles avail. for loaned usage to community. orgs
 Reservations Must schedule prior to useage and have proof of qualified driver and insurance
 Type of Service Door-to-door
 Service Area Superior, Wisconsin and Douglas County
 Type of Route demand response, fixed route
 Route
 Type of Vehicles autos, buses, vans
 Accessible Services wheelchair access, lowfloor buses
 Escort Availability escorts are not provided
 Service Fee no fee for participants in program
 Riders Served primarily program participants
 Rider Eligibility Criteria
 Purposes of Rides employment, volunteer activities, social/recreational
 Informational/Instructional Materials Available yes
 List Materials fleet safety manual required for all drivers

Douglas Co Veterans Service Office

1313 Belknap St, Room 204 Superior WI 54880 715-395-1331 www.douglascounty.org
 Contact Name Ellen Oaks, Veterans Service Assistant fax 715-395-1373
 Days/Hours of Operation Reservations/ Office Hours: M-F, 8a-4:30p; Reservation Answering Machine Available 24hours a day, 7days a week; Van Service pick up between 5a -6a, Return approx. 6p
 Description of Service Transporting veterans from Superior, WI to VA hospital in Minneapolis
 Reservations must schedule at least 24 hours in advance, earliest reservations possible appreciated
 Type of Service door-to-door within city of Superior; if living outside of Superior, pickup at Hardees on Belknap in Superior at 5:30a
 Service Area Douglas County
 Type of Route Fixed Route
 Route To VA Hospital and back to Superior
 Type of Vehicles Vans
 Accessible Services wheelchair accessible
 Escort Availability escorts ride for free

Service Fee \$12.00 flat rate
 Riders Served seniors, people w/ disabilities, adults
 Rider Eligibility Criteria veterans and or spouses
 Purposes of Rides medical/ healthcare
 Informational/Instructional Materials Available yes
 List Materials website or call Veterans Service Office

Duluth-Superior Transit Authority

2402 West Michigan St Duluth MN 55806 218-722-7283 www.duluthtransit.com

Contact Name
 Days/Hours of Operation Depending on Route and Day; Not in Service on Select Holidays
 Description of Service Provides regular route and STRIDE (Special Transit Ride) services in the cities of Duluth , Proctor and Superior, Wisconsin
 Reservations none
 Type of Service Transit Stop
 Service Area Duluth and Proctor, MN; Superior, WI
 Type of Route Fixed Route
 Route see map and schedule
 Type of Vehicles Bus
 Accessible Services Wheelchair Access
 Escort Availability Escorts are NOT provided
 Service Fee base fare is \$1.25 for adult/ off peak and weekend rate is \$.60; 31 Day Passes Available
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria
 Purposes of Rides medical, employment, volunteer, religious, social, childcare, shopping, other
 Informational/Instructional Materials Available yes
 List Materials Rider Conduct and Tips, Website, Bus Schedules and maps, Brochures

Handi-Lift Inc.

1779 10th St Cumberland WI 54829 715-822-5077

Fax 715-822-5078

Contact Name
 Days/Hours of Operation M-F, 5am-5pm; Limited service available on Saturdays for dialysis needs
 Description of Service Non-emergency transportation company
 Reservations same day service IF available
 Type of Service door-through-door
 Service Area all of Northwestern Wisconsin
 Type of Route demand response
 Route
 Type of Vehicles vans
 Accessible Services wheelchair access, lifts, ambulatory
 Escort Availability escorts are NOT provided, escorts ride for free
 Service Fee medicaid; private pay is \$48.00 round trip for first 5 miles, \$1.47 per mile after that
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria
 Purposes of Rides medical/ health care, employment, volunteer activities, social/ recreational, childcare, shopping
 Informational/Instructional Materials Available none available
 List Materials

New Richmond Transport

P.O. Box 209 New Richmond WI 54017 715-246-2933 fax: 715-246-9330

Contact Name Amy Johnson, Office Manager
 Days/Hours of Operation Office: M-F 8am-4pm; Driving: M-F 6am-6pm
 Description of Service non emergency medical transportation for handicapped and elderly to medical appointments or social outings
 Reservations must schedule 24 hours in advance *by noon the business day before*
 Type of Service door-to-door
 Service Area Central, West Central and Northwest Wisconsin
 Type of Route demand
 Route
 Type of Vehicles van
 Accessible Services wheelchair access
 Escort Availability 1st escort rides for free; 2nd escort must pay fare of \$25.00 per stop
 Service Fee flat rate, call for quote, Wisconsin Medicaid
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria If on Medicaid, must have physician fill out documentation of eligibility prior to service
 Purposes of Rides medical/ healthcare, employment, volunteer, religious events, social, childcare, shopping
 Informational/Instructional Materials Available yes
 List Materials brochures available upon request

Northern Access

3133 Track Center Dr. Duluth MN 55806 218-728-5464

Contact Name none fax 218-727-6871
 Days/Hours of Operation Rides available early morning through late evenings/ based on need
 Description of Service medical appointment transportation
 Reservations same day service available, prefer more advance notice
 Type of Service door-to-door
 Service Area Duluth, Superior, Iron Range- may travel further as needed
 Type of Route demand response
 Route
 Type of Vehicles van, bus
 Accessible Services wheelchair access
 Escort Availability escorts ride for free, escorts are NOT provided
 Service Fee for appointments, \$20.00 base fee and \$1.75 per mile;
 for stretchers, \$120 base fee and \$2.50 per mile
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria medical/ medicaid, insurance, weight limit on stretcher transfer with stairs
 Purposes of Rides medical/ healthcare
 Informational/Instructional Materials Available none
 List Materials